

DATE	EDUCATION SESSIONS			
	All Attendees	Laboratory Track	Leadership/Professional Development Track	Medical Assisting Track
		Phlebotomy Track	Allied Health Instruction Track	
Tuesday, July 21				
8:30 - 9:30 AM	Keynote			
9:45 - 10:45 AM		Climbing the Career Ladder- Where Your Degree Can Take You	"What Did She Say?" Mastering Effective Communication at Work	Medical Assisting Session
11:00 AM - 12:00 PM		The Poke Pals Method™: Trauma-Informed Strategies for Calmer Pediatric Blood Draws and Procedures	Are you in compliance? Accessibility 101 For Curriculum Design	Paws, Policies, and Patients: Navigating Service Dogs in Healthcare
Wednesday, July 22				
8:00 - 9:00 AM		Electrophoresis in Clinical Chemistry: Principles, Practice, and What's Next	Your Process Map To Success... Six Sigma Tools for the Real World	Advancing Spine Care: An Informative Overview of the Eliquence Disc-FX Procedure
9:15 - 10:15 AM	General Session			
10:30 - 11:30 AM		Avoiding Pre-Analytical Errors	Holistic Career Readiness for Future Healthcare Professionals	Medical Assisting Session
Thursday, July 23				
8:00 - 9:00 AM		Quality Management Program (QMP) For Clinical Laboratories	Collaborating for Success: Building Academic-Industry Partnerships for Healthcare Workforce Development	Hematology, Serology, Coagulation, Body Fluids
9:15 - 10:15 AM		Electronic Competency Assessment	Teaching the Next Generation: Elevating Clinical Medical Assistant Instruction Through Engagement, Simulation & Certification Readiness	Silent Partners: The Medical Assistant's Fight Against Veteran Suicide
10:30 - 11:30 AM		Mastering Phlebotomy: Techniques, Tips, and Troubleshooting for Safe Blood Collection	How Active Is Your Listening?	Why Hospice? Why Now?
Friday, July 24				
8:00 - 9:00 AM	General Session			
9:15 - 10:15 AM		Laboratory Session	Mastering Tough Talks: Equipping Managers to Lead with Clarity & Purpose	Ehlers-Danlos Syndrome: What Medical Assistants Need to Know
10:30 - 11:30 AM		Measuring What Matters: Quality Indicators & KPIs	Leading Change: Building Collaborative Teams and Healthy Cultures	Frequency of Skills Evaluation
1:00 - 2:00 PM		Targeted Next Generation Sequencing (tNGS) and its Implications in Diagnostics	High-Impact Learning Strategies: Boost Engagement, Retention, and Clinical Mastery	Navigating Today's MA Challenges: Scope, Burnout and Safety
2:15 - 3:15 PM		Whispers of the Past: Ancient Pathogens, Modern Lessons	Human-Centered Leadership Communication — From Boardroom to Bedside	That's Not My Job!
3:30 - 4:30 PM		Beyond the Vein: Advancing Phlebotomy Practice for Accuracy, Safety, and Patient Care	Leadership and Professional Development Session	Care of Patients With Disabilities and Patient Advocacy

*Schedule as of 3.25.26
subject to change